



LC Landscape Construction Capability Statement

Table of Contents

Company Profile.....	2
Accreditations and Licenses.....	2
Occupational Health and Safety	3
Quality Assurance	3
Staffing	3
Client Testimonials.....	4
Project Showcase	5

Company Profile

Luke Cole – Registered Landscaper and Proprietor

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LC Landscape Construction provides services from the Hills to the Sydney CBD. Specialising in Landscape Construction, Pool Building, External Stone Tiling & Waterproofing, all Stone Walls and Floors, Pool Paving and glass Balustrading (Concrete Structures).

Luke Cole, director of operations at LC Landscape Construction is company licensed and a member of the Master Builders Association of New South Wales. He has multiple accreditations, but more importantly he gets results and a large portion of his projects are now referral based. Over the last decade he has built a reputation as an ethical landscaper, surprising customers by delivering in abundance, and significantly more than expected, both on time and with a top-quality finish.

He employs a friendly approach with a strong focus on customer service and many of his clients become friends.

Accreditations and Licenses



Qualifications include;

- Registered for warranty and insurance with Master Builders Association of NSW
- Certificate III in Horticulture from Werrington TAFE
- Certificate III in Landscape Construction from Realistic Training Options (RTO)

Licensed with Fair Work/Work Safe for;

- General Induction; and
- Structural Landscaping (Contractor License)

Occupational Health and Safety

Luke Cole of LC Landscape Construction is proud of his safety record, which includes a 0% incident rate.

He conducts detailed site assessments for each individual site, and Luke is stringent about safety. This includes preparation of an OH&S plan for each site, along with inductions and Safe Work Method Statements. As Luke says "I pride myself on safety and don't take short cuts"

Quality Assurance

LC Landscape Construction follows the NSW guide for tolerances and construction, a guide for landscape construction, which lists requirements for quality construction and standards for landscapers. Because of this focus Luke exceeds expectations and completes projects he is proud of.

Luke gains excellent client feedback and ongoing referrals because of this. In Luke's words "People trust me. I listen to people and take on board what they are asking."

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Staffing

In addition to the proprietor Luke Cole, LC Landscape Construction employs a full time second in charge, an apprentice landscaper, a general hand and an administrator. They also call upon their loyal base of sub-contractors, who have been a part of LC Landscape Construction for between five and eight years.

In addition, as demand can fluctuate widely, they source staff on an as needed basis from a large recruitment company Hays. In this way they can remain more flexible and pivot quickly delivery wise as well as passing on savings to the client in maintaining staff. As Luke says, "It is all about getting the right people for the right job at the right time."



Client Testimonials

“Luke project managed our landscaping projects and are absolutely delighted with his service and contractors that helped to making my home complete. I am more than happy to refer Luke and his team at LC Landscapes to anyone who wants good quality work and is time poor as he saved us a lot of time and saved us a lot of money. Thank you. Informative and helpful with advice. Very thorough “

P. Mobile – Annangrove

“We really appreciate Luke and his team as they were in constant communication with us as he project managed our landscaping project with engineered retaining walls, stone paving and soft landscaping. We found Luke to be honest and reliable. The customer service and scope of works was amazing, and we would highly recommend him and his company to anyone.”

J Burton – Baulkham Hills

“We discovered Luke 10 years ago and he and the team have been servicing our property at Cherrybrook ever since. He has constructed magnificent pool retainer walls, stone stairs, and soft landscaping to our back-concrete area and designing our entire backyard. He takes time to ensure a proper job is done well. We have a high standard and Luke has always maintained this standard for our property.”

S. Phillips (Transfield) – Cherrybrook, a loyal client of nine years

Project Showcase



Project: Wentworth Road, Vacluse NSW

Client: A high end client that seeks to preserve confidentiality

Value: \$127K

Luke coordinated this two-month long project, the build of external reinforced concrete stairs with reinforced concrete balustrade. This was a challenging project in that the stairs alongside the property boundary needed to reach a difference in levels of up to 4 metres in height. Luke managed the project, establishing positive relationships with the client to bring his vision to life. The stairs associated balustrades, columns and footings were completed within timelines and to a high quality of workmanship with positive feedback received.



Project: Concord – Brand New Duplex

Client: C Nichols, Associate Pastor, Anglican Church, Northern Beaches

This project included landscape of a brand-new Duplex with a complete landscape with concept plan and artist impression. Scope included demo and preparation, Stone Travertine paving with curved cuts over 200 m2, driveways, retaining walls, fencing, soft landscaping, reticulation, decks x2, turfing, garden design and lighting.

This project included construction of masonry retaining walls 150m2, timber decking and all excavation for site preparation.

All soft landscaping with a concept plan was provided, along with drainage.

Value: \$108K

The client provided positive feedback during this two monthly completely brand-new duplex landscaping project. The project was managed in a very professional manner which involved other contractors including excavations, concretors, plumbers, decking specialists, irrigation specialists, engineers, landscape architects, horticulturists and labourers. Luke was able to manage the project both within cost and on time.”

Client feedback: “Luke was in constant communication during the entire two-month length of our project. From start to finish Luke and his team were amazing. I highly recommend LC Landscape Construction.”